

OUR GOAL

The Colony Animal Services strives to protect and nurture The City of The Colony's lost, homeless, abused, injured, and sick pets.

We seek to provide animals the opportunity to be reclaimed, adopted, rehabilitated, or rescued.

It is the mission for the Animal Service Officers and volunteers to pursue a positive synergy and to serve the citizens and pets of The Colony.



CITY ORDINANCES

Section 5-3a: Public Nuisances

Animals creating disturbances.

No person shall willfully or knowingly keep or harbor on his premises or elsewhere any animal of any kind that makes or creates an unreasonable disturbance of the neighbors or the occupants of adjacent premises or persons living in the vicinity thereof, or permit such animal to make or create disturbing noises by howling, barking, crowing, bawling or otherwise. A person shall be deemed to have willfully and knowingly violated terms of this subsection if such person shall have been notified by the animal control officer or any police officer of such disturbance and shall have failed or refused to correct such disturbance and prevent its recurrence.

Section 5-1(6): Definitions

Barks, whines, or howls in an excessive, continuous (15 minutes) or untimely fashion

STATE LAW - TETHERING

The Colony Animal Control wishes to remind residents of a state law that went into effect in September of 2007. This law is titled "Unlawful Restraint of Dog" and can be found in **Chapter 821 of the Texas Health and Safety Code, Subchapter D, Sec. 821.077.**

A dog may **not** be tied outside under any of the following conditions:

- Between the hours of 10:00 PM & 6:00 AM
- Within 500 feet of a school
- When the temperature is below 32 degrees
- When a heat advisory has been issued
- With a choke or pinch/prong type collar
- With an improperly fitting nylon collar

HOW TO FILE A COMPLAINT



- The Colony Animal Services fields nuisance barking & other animal-related disturbances during our regular operating hours. To file a complaint, contact Animal Control with your name, address, & a contact phone number, as well as the location of the nuisance animals.
- Once we have this information, we will contact the animal owner(s) to attempt to rectify the problem. We will then give the animal owner 7-10 days, during which time we will make at least two more visits to observe. If at any time we can hear an animal barking for 15-minutes continuously, we can immediately write a citation carrying fines, however we try to give the owner time to fix it first.
- If after the 10-day period the animal is still barking, & if an officer does not hear the animal barking for 15-minutes, we will advise the complainant to sign an affidavit with the courts, who will then issue the citation on the complainant's behalf.

COMMITMENT TO SAVING ANIMAL LIVES

Animal Services is committed to saving each animal that comes into our care. Over the last few years, we have improved our live release rate to 97%. We hold our standards high at keeping this percentage, and in doing so, we ask our rescue partners and citizens to help us pursue finding our animals forever homes.

DONATE

Every year, we get over a hundred injured and sick animals that need our help. For us to help them, we use our donated medical fund to give them the proper care and treatment they need. The only way for us to provide this needed medical care is through our generous financial donors. Every penny donated is sent to our medical fund. Please help us continue this much needed medical care for our animals by donating. Even if you cannot donate, it is a huge help to share posts on social media.



BARKING



ANIMAL SHELTER

4720 E Lake Highlands Dr
The Colony, TX 75056

PHONE: (972) 370-9250

FAX: (972) 370-9259

EMERGENCY: (972) 625-1887

HOURS:

Tuesday - Friday 10 am - 6 pm
Saturday - Sunday 10 am - 4 pm
Monday Closed